

**RIPCA UK LTD  
17 LONGFIELD ROAD  
SHOTGATE WICKFORD  
ESSEX SS11 8PU**

**PAYMENT TERMS, MINIMUM ORDER AND CARRIAGE TERMS**

**Payment Terms:** Standard Terms are: Strictly 30 Days

Non-Payment of invoices outside these terms will render orders **CREDIT HELD** until full payment is received.

**Minimum Order:** Orders below: **Nett value £100.00** are processed but not shipped.

**Carriage Charges:** Orders between Nett value of: **£100.00** and **£350.00** will be charged at our Standard carriage/handling **£9.95**.

**Back-Orders:** Owing to increased shipping costs low value backorders will be shipped with next order.  
**Please advise if you would prefer supply or cancel policy applied to your account.**

**Carriage Paid:** Nett Value **£350.00** and over = **CARRIAGE PAID**

**Exception:** Northern Ireland Carriage to UK free / UK To Northern Ireland Customer liable for part costs to Northern Ireland.

**Returns:** **Under no circumstances will goods be accepted without written approval from Ripca UK Ltd. Customers should contact our Shotgate office within 7 working days with any discrepancy report to obtain a R/N No. Approved return of goods ordered incorrectly will incur 15% handling charge. Penalty for non-approved returns received into Shotgate will incur 25% handling charge.**

**Cancellations:** **We will not accept cancellations of Confirmed Scheduled orders.**

Ripca shall retain the title to all products delivered by it to the purchaser, as long as the purchaser, has not fulfilled its obligations to pay Ripca pursuant to the agreement (s) concerned including interest, costs and/or compensation. Ripca shall in this case be entitled to repossess the delivered products concerned from the purchaser's warehouse, or such like.

- **Carriage terms are subject to 6-month review.**
- **Price Alterations will be reserved**
- **E. & O.E. (Errors and Omissions excepted)**

***Effective November 2010***